JAMES M. THOMSON COMMISSIONER OF INSURANCE

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## STATE CORPORATION COMMISSION BUREAU OF INSURANCE

March 1, 1985

## ADMINISTRATIVE LETTER 1985-7

TO: All Companies Licensed to Transact Insurance in the Commonwealth

of Virginia

RE: Revised Procedures for Reviewing Public Record Information - Rates

and Forms Sections

Recently, following visits from company personnel and/or agents reviewing records of the State Corporation Commission's Bureau of Insurance, it has come to our attention that certain rate and policy form filings apparently have been removed from the Bureau of Insurance. This results in the records of the Commission being incomplete. To avoid this problem in the future, the procedure for reviewing rate and/or policy form filings by company personnel and their agents will change effective March 18, 1985.

The Bureau of Insurance will only allow this information to be reviewed between the hours of 8:30 A.M. to 10:30 A.M. Monday through Friday by advance appointment only. Those wishing to review filings will be required to contact the appropriate rates and forms section for determination of the appointment date. In addition, when making the appointment, it will be necessary to specify exactly which files and manuals the individual wishes to review at the time of the appointment. Individuals who review files will be required to sign in and out on a form which will indicate which forms were reviewed. Because of the limited space available for the public, only a limited number of appointments will be made each day.

For appointments, please contact the receptionist for the Property and Casualty Division at 786-3665 and the receptionist for the Life and Health Division at 786-7691.

Administrative Letter 1985-7 March 1, 1985 Page 2

Any questions concerning these procedures should be addressed in writing to the following as appropriate:

Tricia Brady
Supervisor
Forms and Rates
Property and Casualty Division
Virginia Bureau of Insurance
P. O. Box 1157
Richmond, Virginia 23209

Robert L. Wright, III
Supervisor
Forms and Rates
Life and Health Division
Virginia Bureau of Insurance
P. O. Box 1157
Richmond, Virginia 23209

Company personnel should notify all branch offices and agents of these revised procedures. Individuals who remove filings from the Bureau of Insurance will be subject to disciplinary action for destruction of Commission records.

Sincerely,

James M. Thomson

Commissioner of Insurance

JMT:dl